thinQ

End User Information
Information should match exactly what is listed with the current carrier.

Customer or Company Name

Current Carrier / Losing Service Provider

Address (Service, Not Billing)

Main Billing Telephone Number (BTN)

City   State/Prov.   Zip Code

Account Number   PIN (Optional)

thinQ Porting Hours

Desired port date #1 will be tried, but is not guaranteed. Please submit a second option for desired port date #2. Dates must be at least 7 business days from the date of submission.

If you require a specific time for port, it must fall within these hours: **Monday-Thursday:** 8AM-5PM ET **Friday:** 9AM-4PM ET

Desired Port Date #1   /   /

Time   :   ☐ AM   ☐ PM

Time Zone

Desired Port Date #2   /   /

Time   :   ☐ AM   ☐ PM

Time Zone

If you are **NOT** porting all numbers from your current account, what should be done with remaining numbers at your previous provider?

☐ Keep Active   ☐ Disconnect Remaining Services

If you are porting the main Billing Telephone Number (BTN), what should be listed as the new BTN on the account?

Toll-Free Numbers to be Ported
If porting toll-free numbers, LSPs require your toll-free numbers to be listed. Domestic DIDs are not required on this LOA. You may also add a note here to "See attached numbers" if you're submitting a longer list under separate cover.

You'll need to upload your numbers into our portal as well as listing them here.

New RespOrg ID: VNI01

By signing below, I authorize thinQ Technologies or its designated agent to obtain billing information, customer service records, and other network information (CPNI) required to provide me with thinQ service. I understand that the time frame in which the port can be completed is not controlled by thinQ. By signing below, I agree to all Terms and Conditions as stated in thethinQ Master Service Agreement.

Authorized Contact:
Person authorized on the account with current carrier to make changes. Please type your full name. If you are porting toll-free numbers, an actual signature is also required.

Today's Date   /   /